



whistl

Whistl is the UK's leading logistics company and has a solution for every business.

Symbiant[®]

Overview

A Short History

Whistl is the UK's leading logistics company, with product offerings ranging from business-to-consumer mailing solutions, Doordrop media, parcel delivery management, fulfilment, international services, and contact centre solutions. Whistl has a solution for every business.

Every business wants to be more efficient, deliver a high quality of service and delight their customers. Whistl supports your business, helping you to achieve your targets through a range of delivery management and customer service solutions, all accessed through one point of contact.

Whistl's mission is:

"To grow by doing a great job, with can-do people working efficiently to deliver exceptional service to our customers."

The Whistl Difference

Simple

Whistl aims to be straightforward and works hard to make sure it is easy and simple to work with them.

Personal

Whistl provides you with a dedicated account manager ensuring a personal touch for every customer.

Customer Focused

Whistl works to put itself in your shoes so that they can help you do what is right for your business.

Transparent

Whistl are open and honest, straight and clear, and works to do the right thing.

Bespoke

Create a tailored solution with Whistl to overcome challenges and help grow your business.

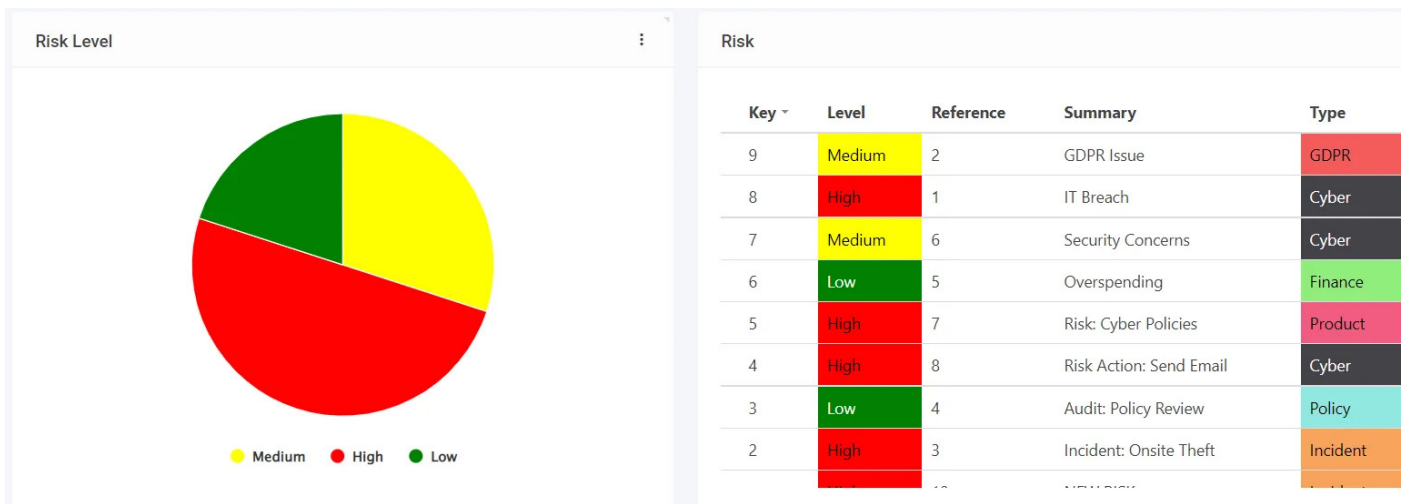
The Issue

Ben Moulds, Audit & Compliance Officer at Whistl, described the issue that led the company to look for a new solution:

“Initially, we were looking for a Risk Management solution to replace our Risk Registers on Excel.”



The Solution



Ben goes on to explain how Symbiant was the solution they were looking for:

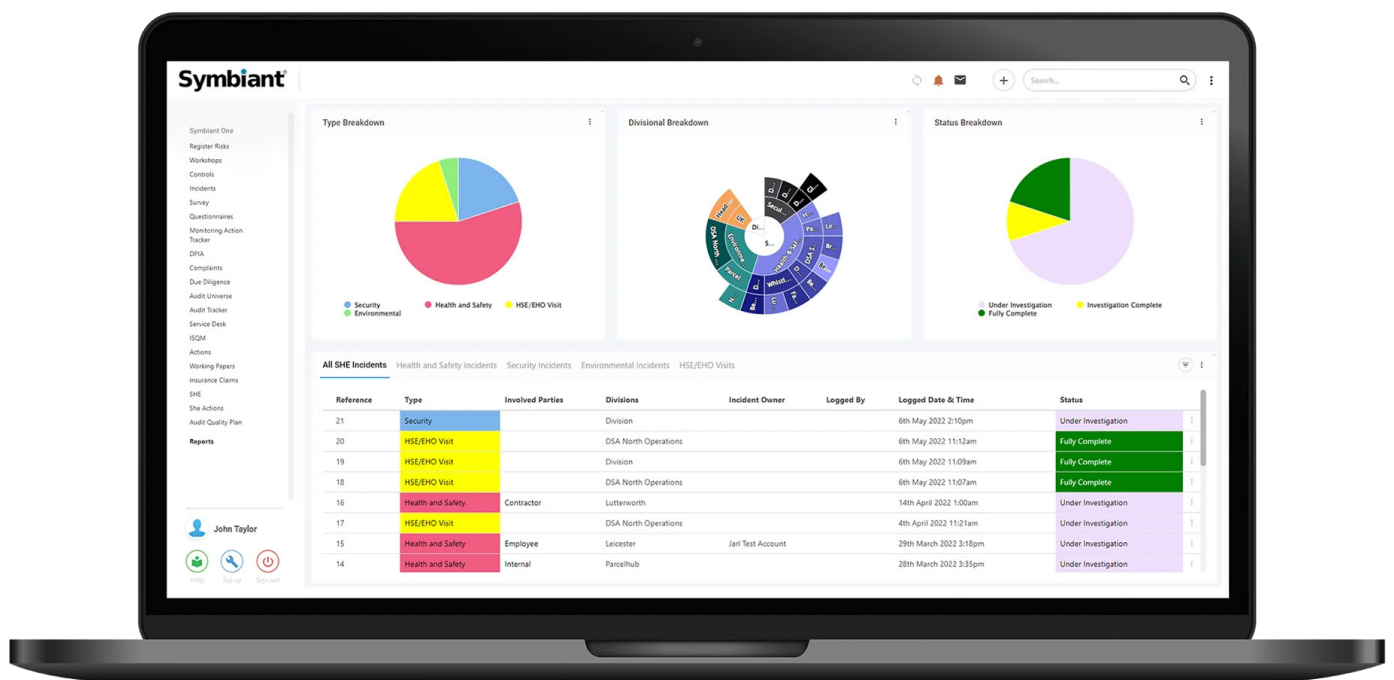
“Symbiant was recommended by our Insurance Broker as a cost effective and outstanding solution. Since taking up the Risk Management module of Symbiant we quickly realised that there were further possibilities of working with Symbiant at a far more competitive price point than competitors.”

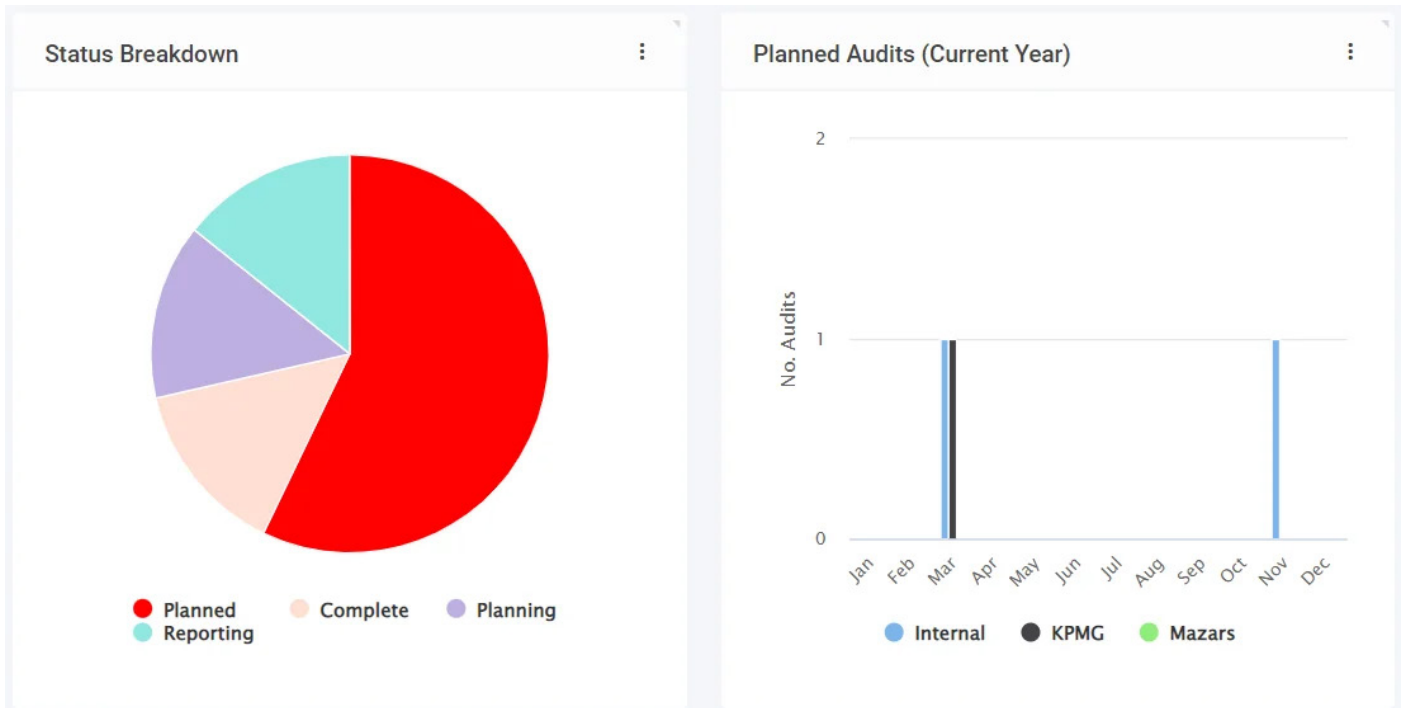
The Benefits

While Whistl started with just one module, Symbiant's Risk Register, they soon began to add and customise other modules to develop their system to better meet their needs, all at a competitive price.

Symbiant has created Whistl a bespoke Safety, Health, and Environment (SHE) Incident Reporting Software Module.

“Through working with Symbiant, we created a Health and Safety Management platform which has replaced our old software and given us huge benefits in terms of reporting, reducing exposure and management of health and safety.”



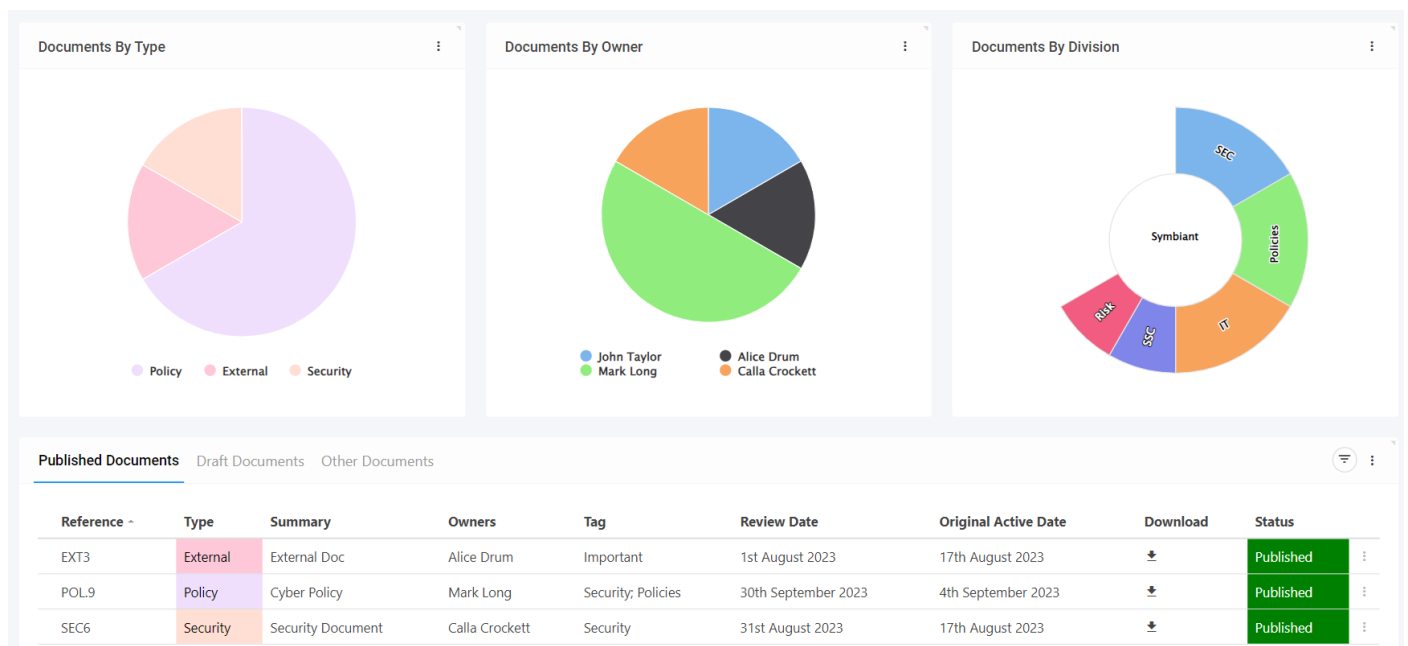


Symbiant also has Audit Management Modules and is working with Whistl to help them develop a new Audit Management approach. Which will allow for more automation in reporting as they move away from Excel reporting.

“We are also taking up the Audit modules of Symbiant as part of an overhaul of our Audit Management approach and provide more automation and less reliance on Excel.”

Whistl has developed a holistic approach to its risk, compliance and audit activities by utilising a bespoke collection of modules. Currently in the works is a new Document Management Module which will help further consolidate the systems Whistl require into one unified system.

“Overall so far we have increased the availability and breadth of data we have access to, automated a number of our processes, and reduced the need for paper or spreadsheets. In future, we plan to tie all of this together within a Document Management solution.”



Summary

In summary, Whistl's initial requirement was to move its risk registers from Excel spreadsheets to a professional collaborative platform. When Whistl realised the benefits and flexibility of the Symbiant.One platform they became interested in integrating and developing more of their labour-intensive processors.

Symbiant.One is now being fully integrated into Whistl's business, allowing them to link risk, compliance and audit data to save users time and for better management and holistic reporting.

In short, Symbiant.One not only enables them to save money but to become more efficient and more effective.

We at Symbiant are thrilled to have been able to work with and support Whistl throughout this process and look forward to seeing where we go next.

Symbiant®

Contact us today:



www.symbiant.co.uk

Symbiant has created essential and forward-thinking risk, compliance and audit modular solutions for over 23 years.

Over the years, Symbiant has supported countless businesses, charities, and government bodies to modernise and consolidate their Governance, Risk Management, Compliance (GRC) and Audit efforts.

Symbiant keeps costs low and offers a monthly pay-as-you-go contract and mix-and-match modules so that the solution you pay for is the solution you need.

Symbiant.One is the sixth version of our software. With pricing starting as low as £300 a month and the ability to create bespoke modules and reports it is easy to see why Whistl has succeeded.

Symbiant.One is an agile, modular framework, so you get a solution that meets your exact requirements, whatever they are.